



To Hillsong Church Connect Group Leaders on behalf of Pastoral Care:
CARING FOR PEOPLE WITHIN YOUR CONNECT GROUP

Firstly, we would like to thank you for being a connect leader and your commitment to supporting each person within your connect group during this season.

As a connect leader you are often the first to become aware of pastoral matters. We'd like to help empower you with some solutions on how you can support individuals in your connect group who are facing challenges.

These include:

- Caring for your connect group is about building community which can look like being a consistent friendly presence, sitting in services together, celebrating milestones and encouraging people in their relationship with God. During times of crisis or tough times a connect group can assist with meals, offer to clean their home or other simple practical help.
- As connect group leaders you are helping build community on behalf of our church. Therefore, it is important that both good and challenging matters are made aware to the Pastoral Care Oversight at your campus via this link:
<https://linktr.ee/connectgroupsupport>.
This will ensure that you and your connect group individual are properly supported during every season.
- As connect group leaders you may find that an individual in your connect group, faces a crisis that needs professional support. You can reach out via this link: <https://linktr.ee/connectgroupsupport> to seek support regarding the following situations:
 - Financial Hardship
 - Marriage / relationships
 - Domestic Family Violence
 - Mental Health or Concern of Suicide
 - Any issues of concern

Before escalating your concern, please ensure you have the individual's permission to help them seek additional help.

Finally, and importantly, as a connect group leader please continue to support this person through prayer and encourage them to seek help.